

### YouVolunteer Satisfaction Survey

Following your volunteer activity you helped with, we would like you to take a few minutes to fill in as many questions contained in this survey as you can.

Your responses will remain confidential. We will study your responses, as well as those of other volunteers, to see if there are any ways in which we can improve the next volunteer activity we organise. Thank you for your time.

#### General:

Name (optional):

What did you do as a volunteer?

Are you planning to volunteer again in the future?

Why did you volunteer?

#### Training:

Was there any training needed for your volunteer role?

If so, what sort of training was needed, and how many hours of training did you receive?

Was the training you received (Please circle one):

Excellent/Good/Fair/Poor/Received none



Did your training prepare you for your volunteer role? (Please circle one):

Very well/Somewhat/Neutral/Didn't relate/Received none



If you have comments you'd like to share, please include them below.

**Supervision:**

Were you provided with a clear outline of what was expected from you?

Did your direct supervisor provide adequate support?

Did they make you feel like a valuable member of the team?

Did you feel that your club got as much from your service as it could have?

**Recognition:**

Did you feel that your efforts were being/have been recognised and appreciated?

Did you receive recognition for your service? If so, what was it?

**Overall Satisfaction:**

How would you rate your overall volunteer experience? (Please circle one):

Excellent/Good/Neutral/Fair/Poor



Were you treated properly and with respect?

What was the highlight of your volunteering experience?

Please use the space below to make any further comments about your involvement that could help us improve the volunteer experience for yourself and others?

Thank you for taking the time to complete and return this survey. Your answers are important to us and will be kept confidential. If you would like further information about this survey, please provide your contact information below.

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